

# Please take a seat, your session starts soon.

### **Acknowledgement of Country**

Best Practice Software acknowledges the Traditional Custodians of Country throughout Australia and recognise their unique cultural and spiritual relationships to the land, waters, and seas and their rich contribution to society. We pay our respects to ancestors and Elders, past, present, and emerging.

Best Practice Software respects Māori as the tangata whenua and Treaty of Waitangi partners in Aotearoa New Zealand.

Right: Ginmine design from corner, radiating outwards.

Designed for the Bp Bundaberg Operations Hub Mural Project, 2021

Artist: Nicole Wone

Addresses themes of: Evolution – Adaptation of Universe and traditional Indigenous beliefs across the globe.

Beginning of time, darkness. Movement in the cosmos. Rainbow Serpent – Creation being. Ancestral lineage without our DNA





# Your Practical Guide to Bp's Journey to the Cloud

Lauren Leach & Will Kelly



### Journey to the Cloud





#### Lauren Leech

Lauren has over 20 years of experience in the healthcare industry, with more than 15 years focused on health technology and software. She has led and contributed to a wide range of digital health initiatives, spanning pharmacy, telehealth for rural and remote communities, hospital patient flow, radiology information systems, and patient-facing applications.

Currently, Lauren is the Acting Chief Product Officer at Best Practice Software, where she works closely with customers and product teams to ensure our solutions continue to meet the evolving needs of practices.

### Will Kelly

Will Kelly brings real-world insight to his role as Lead Account Manager at Best Practice Software, drawing on five years of experience working in GP clinics before joining the Bp team in 2021. With a strong background in communications and a deep understanding of Bp Premier, Will is passionate about helping practices make the most of their technology. Known for his practical advice and customer-first approach, Will is excited to share insights that support efficiency, growth, and better patient care.

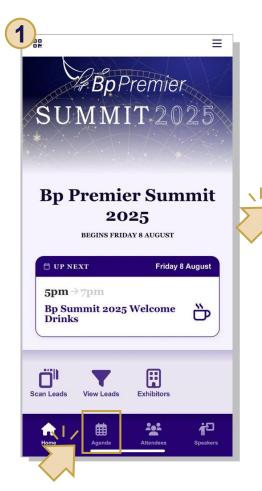


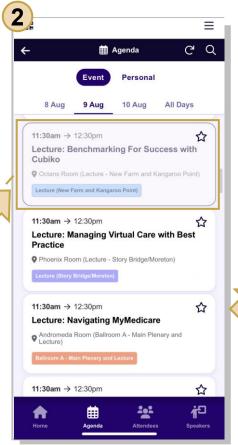
## Ask any questions using The Event App

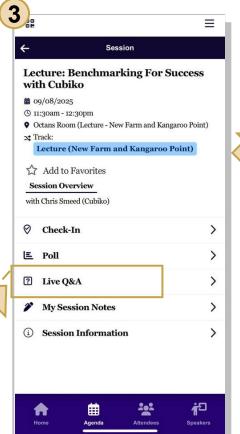


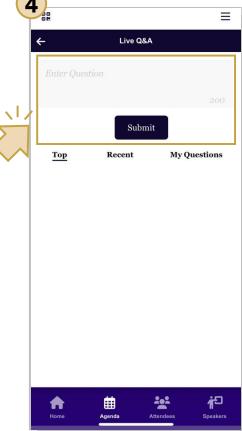
Download the app
By scanning the QR code













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## Welcome + Why We're Here



Why modernising matters – How we do it matters <u>more</u>



Real-world challenges - Performance, Missing features, Lost integrations

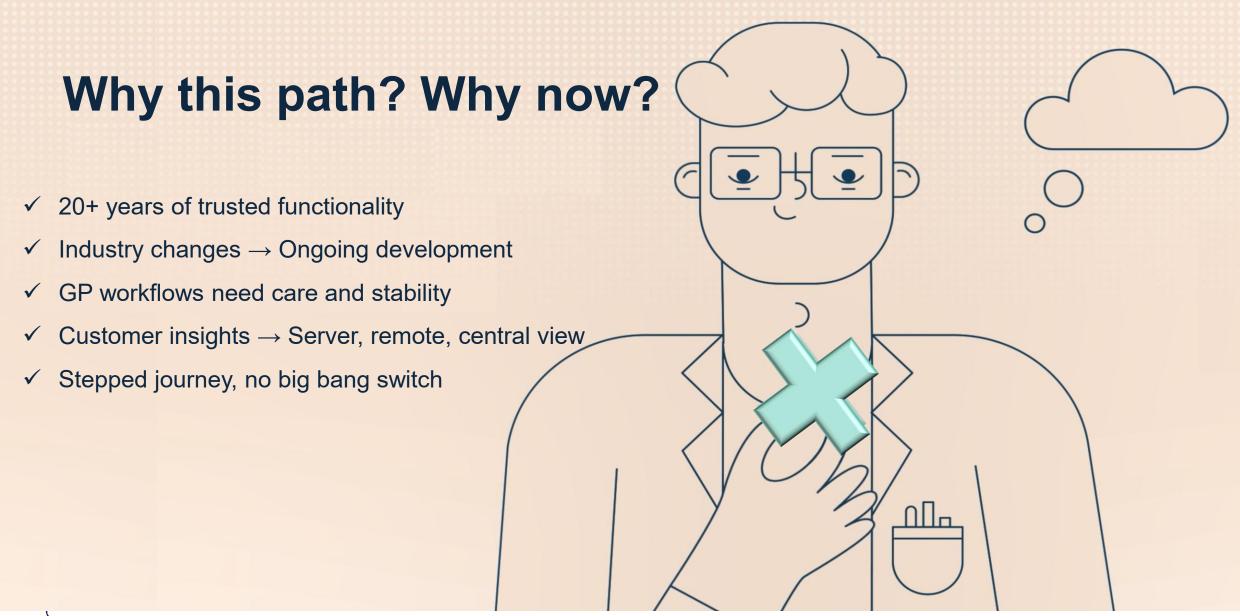
Our promise - Evolve carefully, bring you along the journey



What you'll hear today - where we are, what's coming, how we get there today









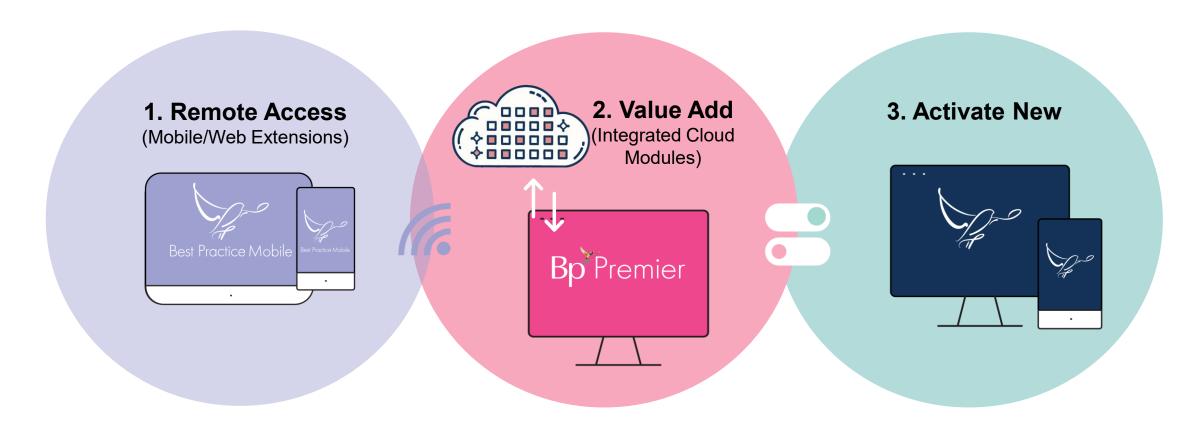
### What do we mean by 'Journey to the Cloud'?

- Stepwise, hybrid approach no overnight switch
- Keep stability and critical workflows today
- Enable cloud capability you have asked for Remote access, reduce server burden, connect data
- Build with your input, not years-away replacement
- Lay cloud foundations → Evolve safely → Cloud-native future



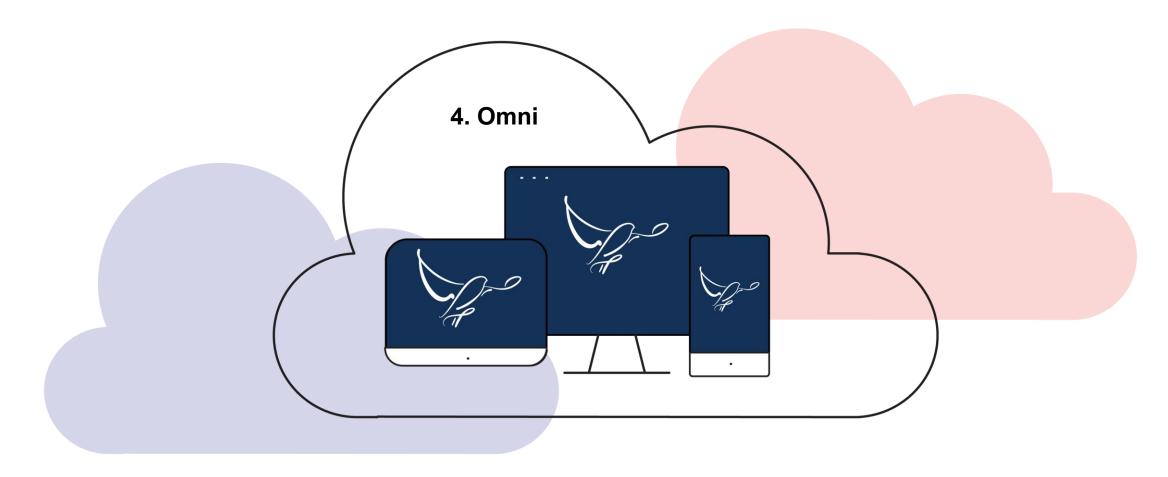


### How we're doing it?





### The final destination





### Laying the foundations

- ✓ Best Practice Identity (BpID) → Secure single sign-on across BP products
- ✓ Cloud components → Secure connectors (e.g. Configuration service, interop module)
- ✓ Enable cloud features without system overhaul
- ✓ Optional hosted environment → BP Managed Servers
- ✓ Automated software updates
- ✓ Supports safe, stepwise delivery without disrupting your workflows
- ✓ Lays the groundwork for full cloud-native future



### Now, Next, and Later

2025

- Online bookings (BHB)
- Best Practice Mobile
   (Clinical focus, limited access
   release and evolving)

2026

- Best Practice Mobile (Admin and Mgt focus)
- Bp Premier Cloud Modules (New functionality in Premier)
- Introduce BpID for Bp Premier
- Hosting and linked practice environments

 Bp Premier modules building to Bp Omni

2027



2028

### What This Means for You



Modernisation without disruption



Flexibility to adopt at your own pace



Familiar workflows, gradually improved



Practical benefits - Remote access, less IT burden, better patient experience



A clear path to a cloud-native future, with you involved along the way







Questions & Answers





## Thank you for joining us!



Our Bp Summit
Presentations
and Resources are available
via our Knowledge Base

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